CITY OF HOUSTON

HOUSTON AIRPORT SYSTEM

George Bush Intercontinental ~ William P. Hobby ~ Ellington Airport

Sylvester Turner

Mayor

Mario C. Diaz
Director of Aviation

June 3, 2021

SUBJECT: **Letter of Clarification (LOC) No. 2**

REFERENCE: Request For Proposal (RFP) for Parking Access & Revenue Control System (PARCS) & Pre-Booking/Reservation System @ IAH & HOU Airports; Solicitation No. H37-PARCS-2021-021

To: All Prospective Proposers:

This LOC is issued for the following reasons:

I.   Respond to questions submitted by prospective Proposers.

1.   Question: Can the airport provide the information on the number of devices and personnel that will work in the Command Center?

     Response: The pricing sheet calls for the proposer to include 3 workstations with printer.

2.   Question: Both Transcore and Tagmaster AVI/RFID tags are used on the airport properties. Does the airport want to one have one provider for AVI/RFID? Or do they wish to continue with the two separate vendors were feasible?

     Response: We wish to continue with separate vendors for AVI/RFID where called for in the Technical Specification.

3.   Question: Does the airport desire to reuse all the existing prox and RFID cards? If so, can a sample of each card be provided to ensure that the cards can be read by the proposed readers.

     Response: We confirmed the Transcore Multi-Protocol reader works with our RFID tag in development of the Technical Specification. There will not be any proximity cards used.

4.   Question: Please specify the accounts receivable integration is with CARS. If not, what is the airport's preference?

     Response: Correct, CARS.

5.   Question: In an effort to minimize administrative errors with vendor submissions, could the Houston Airport System provide the Attachment B Pricing Sheet in excel format?

     Response: Attachment B Pricing Sheet has been provided in a fillable PDF format. City of Houston procurement systems do not allow for excel format.

6.   Question: In the Administrative Systems Equipment section of Attachment B, the Houston Airport System team has requested fourteen (14) "Handheld Credit Card Readers and Bases" to be included in the list of equipment to be supplied. Please provide additional information to explain the purpose of these devices so the PARCS vendor can accurately meet the operational expectations of the group.

Response: When there is a loss of power, we will have the ability to process transactions.

7.   Question: Can the Houston Airport System please provide an equipment list of items they would like to be included in the Test Bed Environment, so all prospective vendors have them same instructions?

Response: The test bed environment needs to reflect the devices in one of every type of lane, giving us the ability test software updates.

8.   Question: Does the Test Bed Environment Server need to meet the same specifications as the PARCS Production server as outlined in Appendix A, or can a less powerful computer, as determined by the PARCS vendor, be utilized for this purpose?

Response: We want to have virtual machines in the environment, it does not need the same storage, backup or redundancy requirements as Appendix A Dell Server Specification but, the test bed server needs the storage requirements of the vendors data base specifications.

9.   Question: Can the successful PARCS vendor utilize the on-site Test Bed Environment for the Factory Acceptance Test (FAT) and as a training center for current and future employees? If yes, if Houston Airport System open to having the FAT test on-site in the training room?

Response: The successful vendor can utilize the on-site Test bed Environment for Factory Acceptance Test. The Airport has a computer training room that we will utilize for employee training and will need access to the application for this training.

10. Question: With respect to the Parking Access and Revenue Control System (PARCS) Wide Area Network (WAN), will the Houston Airport System's IT team provide all ISP's?

Response: Yes, Houston Airport System and/or Parking Operator will provide the ISP's.

11. Question: With respect to the Parking Access and Revenue Control System (PARCS) Local Area Network (LAN), will the Houston Airport System's IT team maintain the network consisting of approved Cisco hardware provided and installed by the successful PARCS vendor?

Response: Yes, Houston Airport System and/or Parking Operator will provide network support.

12. Question: Can the Houston Airport System please provide details manufacturer, model #, purpose of the sign, and communication protocol utilized to send data to the signs in question?

Response: This information is not needed for the proposer to be responsive to this Solicitation.

13. Question: Document: Attachment A Functional Specs - H37 PARCS 2021 021
Section: 2.04.T.2; Page: 77
Document states that HAS expected an agreement with HCTRA to be in place by the end of 2020. Has an agreement been executed? If not, when does HAS anticipate reaching an agreement with HCTRA?

Response: We have not reached an agreement with HCTRA and do not have an anticipated date. This agreement is not required for the proposer to be responsive to this Solicitation.

14. <u>Question:</u> Is Section VI of LOC #3 of last year's solicitation #: HWC-PARCS-2020-013 applicable for this RFP. Section VI of LOC included the responses to a total of 106 questions submitted by prospective bidders.

    <u>Response:</u> LOC #3 is responsive and applicable solely to the RFP solicitation # HWC-PARCS-2020-013.

15. <u>Question:</u> Performance and Payment Bonds. To be clear, so it is the same for all bidders, which line item in the pricing sheet would HAS like the cost of the bonds to be allocated to?

    <u>Response:</u> No line item. Please include separately in your cost proposal the cost for Performance and Payment bonds. This is the same for all proposers.

16. <u>Question:</u> Would HAS consider the technical advantage of removing the LPR Arming Loops and installing one LPR camera for the rear (instead of two), if the LPR Subsystem commits to meeting and/or exceeding the minimum performance qualification?

    <u>Response:</u> To be responsive the proposer shall provide the respective services as described in the Scope of Work and Technical Specification. Alternates or value-added propositions should be mentioned separately and not part of the base price proposal.

17. <u>Question:</u> For the RFP Project number 783 A & B can you please confirm if a vendor would be able to respond to only one of the sections, for example only the Pre-Booking/Reservation portion?

    <u>Response:</u> Correct, the Proposer can respond to PARCS or Pre-Booking/Reservation, or both. Houston Airport System reserves the right to select separate Vendors/Contractors to provide the respective services with the provision that the vendors selected shall work with each other to provide a fully functional integrated solution.

When issued, LOC(s) shall automatically become part of the solicitation documents and shall supersede any previous specification(s) and/or provision(s) in conflict with these LOC(s). LOC(s) will be incorporated into the Contract as applicable. It is the responsibility of the proposer(s) to ensure that it has obtained all such LOC(s). By submitting a proposal on this project, proposer(s) shall be deemed to have received all LOC(s) and to have incorporated them into this solicitation.

If further clarification is needed regarding this solicitation, please contact **André Morrow, C.P.M., CPPB, Sr. Procurement Specialist**, via email at andre.morrow@houstontx.gov.

DocuSigned by:

Richard Hrachovy

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Cathy Vander Plaats
Procurement Officer
Houston Airport System

cc: Solicitation File